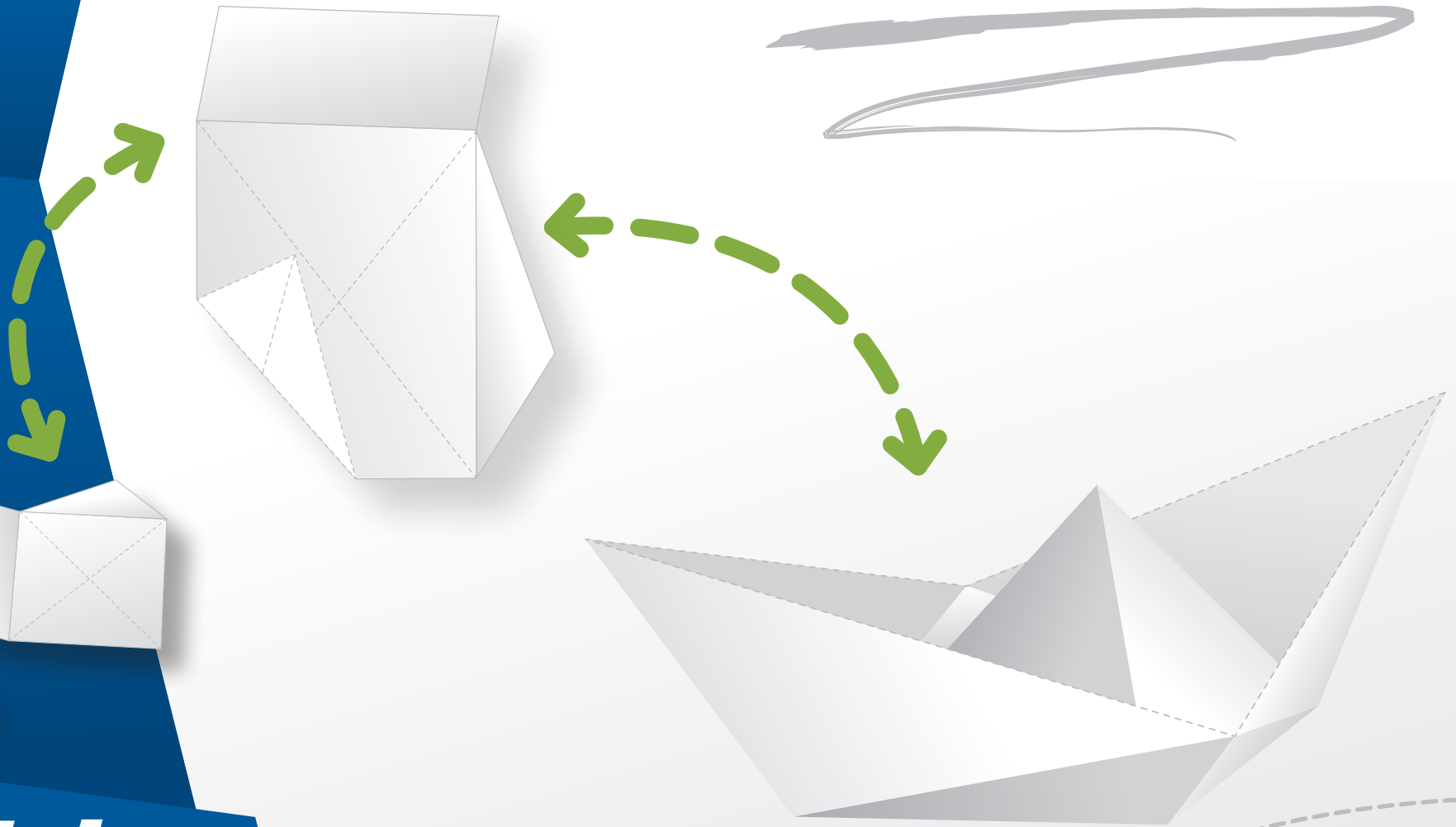




Comztek Appreciation Programme

# Turn your sales into Rewards



**Comztek**  
Your Communications Partner

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## What can CAP Miles be exchanged for?

### VOYAGER APPRECIATION MILES

South African Airways Voyager appreciation Miles are exactly the same as normal Voyager Miles. These Miles are available for use towards any Voyager programme awards, South African Airways free flights and class upgrades.

### COMZTEK SUPPORT

The Technical Services and Support offered by our in-house team will be available to you free of charge via the CAP programme.

### TRAINING

Training (on the products available from Comztek) is hosted by Majestic Training or Torque-IT on a national basis.

## What is CAP all about?

CAP, the Comztek Appreciation Programme, is about Comztek showing our appreciation to our resellers. Registered CAP resellers will earn Comztek Miles with every purchase, which may be accumulated and redeemed for Voyager Appreciation Miles, Support Hours or Training.

## What value does a CAP Mile have?

- CAP Miles can be redeemed for an equal number of SAA Voyager Appreciation Miles.
- You can get half an hour of Technical Services and Support in exchange for 1000 CAP Miles.
- R1 worth of training can be redeemed for every 6 CAP Miles.

## How do I redeem Miles?

Contact the CAP administrator to redeem CAP Miles for any of the above benefits on (011) 848-9000. Your choice of benefits will be issued to you in the form of pre-numbered vouchers.

## What do I do with my Miles once I have redeemed them?

- If you have chosen Voyager Appreciation Miles, you will need to mail your vouchers to SAA Voyager at the address printed on the back of the voucher. If you are an existing Voyager member, your miles will immediately be credited to your account.
- If you are not already a Voyager member, complete the application details printed on the back of the voucher. As soon as your details have been recorded with SAA Voyager, a Voyager membership Welcome Pack will be mailed to you and your Miles will be credited to your account, along with an additional 2500 Miles as a joining bonus. Once you have banked your Miles with Voyager, the terms and conditions of the SAA Voyager programme become applicable to you.
- If you have chosen Support Miles, you may redeem them by calling the Comztek Help Desk on (011) 848-9213 and logging your support call.
- If you would like to use your CAP Miles for Training, contact Comztek at [marketingmail@comztek.com](mailto:marketingmail@comztek.com) with details of how many points you want to redeem. You can then book the training course you want to do directly with Majestic Training or Torque IT. Comztek will pay the training providers' invoice up to the value of your redeemed CAP points and you are responsible for the difference, if any. Majestic Training or Torque IT will provide you with a booking or voucher number once their invoice is paid in full. Remember that for every 6 CAP miles you have, you receive R1 worth of training. Majestic Online Training can be reached on +27 861 993 993 or [www.majesticonline.co.za](http://www.majesticonline.co.za) and Torque-IT on (011) 602-9000 or [www.torque-it.com](http://www.torque-it.com).

## Who are Miles allocated to?

Comztek requires that the company registers with CAP and that Miles are allocated to that company. These Miles may then be allocated within the company at their discretion.

## Is there any additional incentive for the company to register?

Absolutely! Bonus Miles will be allocated for your first month and all our CAP members can look forward to additional exciting and rewarding incentives!

## Will I be kept informed of my balance?

Monthly statements will be posted and e-mailed to one nominated person each month.

## How long do I have to redeem my CAP Miles with Comztek?

Comztek will give you two full years to redeem your Comztek Miles. A three month expiry summary will be printed on the bottom of your monthly statements reflecting Miles at risk of expiring.

## How long do I have to redeem my Voyager Appreciation Miles?

Voyager Appreciation Miles are valid for a period of a year from date of issue. Please bear in mind that these Miles may have been purchased from SAA Voyager at a date prior to the redemption of your Comztek Miles. Please check the date on the voucher for an expiry date.

## How do I accumulate Miles?

1 Comztek Mile is accumulated for every R50.00 spent. Miles are allocated on payment of invoice within payment terms.

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